



## **NEW!! Glass City FCU Mobile banking app**

### **First-Time Home Banking User Registration**

Members enrolled in Home Banking can simply enter their Home Banking username and password to log in to the new app.

Members that have not yet enrolled for Home Banking can now do so through the new app by tapping the **Not Registered** button on the app's login page.

**\*\* It is not required to register your device(s) in order to use this new Mobile Banking app. \*\***

## **NEW FEATURES**

### **New User Interface**

The new Glass City FCU Mobile Banking app was created by the same vendor that the credit union uses for its Home Banking website, so the app's user interface and layout will look very similar to Glass City FCU's Home Banking website.

### **Enhanced Login Options**

The new app uses the same login procedure as our Home Banking website, in that members will log in using their Home Banking username and password, as well as having to input an access code for each login session. For those that do not wish to enter the access code in the login sessions, tap the **Remember This Device** box when entering in the access code.

You can also set up a PIN number to use in place of your Home Banking password when logging in to the app. Visit the **Profile** section of the menu in the app once you are logged in to set this up.

**\*\* Apple iPhone users** – You can also set up Touch ID to use in place of your Home Banking password when logging in to the app. Visit the **Profile** section of the menu in the app once you are logged in to set this up.

### **Change Profile Information**

You can now update your Glass City FCU account profile information (i.e. username, password, phone number, email address, home address, etc.) in the app! Visit the **Profile** section of the menu in the app once you are logged in to set this up.

### **View Cleared Checks**

When a check you have written has posted to your checking account, you can now view an image of the cleared check in your checking account's transaction history. Simply tap the transaction in the transaction history and the front-and-back image of the check will appear on your device.

### **Quick Balance**

Want to view your account balances without logging in to the app? Now you can get quick access to your account balances at any time with the tap of a button!

**NOTE:** The Quick Balance feature is for display only – you cannot do anything else (i.e. make a transfer, view account history, etc.) other than just view your current account balances.

To enable this feature, visit the **Profile** section of the menu in the app once you are logged in to set this up. Once set up, click the menu button on the app's login page (before logging in to the app) and tap **Quick Balance** to view your account balances.

### **Username/Password Recovery**

Forget your username or password? Click the menu button on the app's login page and tap **Forgot Username** or **Forgot Password** to begin the recovery process. These use the same recovery processes as used on our Home Banking website; therefore, make sure you have your Glass City FCU account information available if you need to recover your username or password.

### **Secure Messaging**

You can now view, create, and respond to Secure Messages in the app! Visit the **Messages** section of the menu in the app once you are logged in to view and send your messages to Glass City FCU. When the credit union sends you a new message, you will be alerted at the top of the Account Balances page.