

Listed below are links to instructions from commonly-used web browsers to adjust how browsers handle 3rd-party cookies so that certain features in our Home Banking system, such as the *'Remember this Computer'* option to bypass the access code portion of the login process and accessing our Bill Pay system, will function properly for you.

****NOTE:** All screenshots shown in this document were taken from a Windows 10 PC (except for Safari). If you are using an earlier version of Windows, the buttons/icons may look different in these web browsers but should be in very similar locations.

[Microsoft - Internet Explorer](#)

[Microsoft – Edge](#) (*Windows 10 only*)

[Google - Chrome](#)

[Mozilla - Firefox](#)

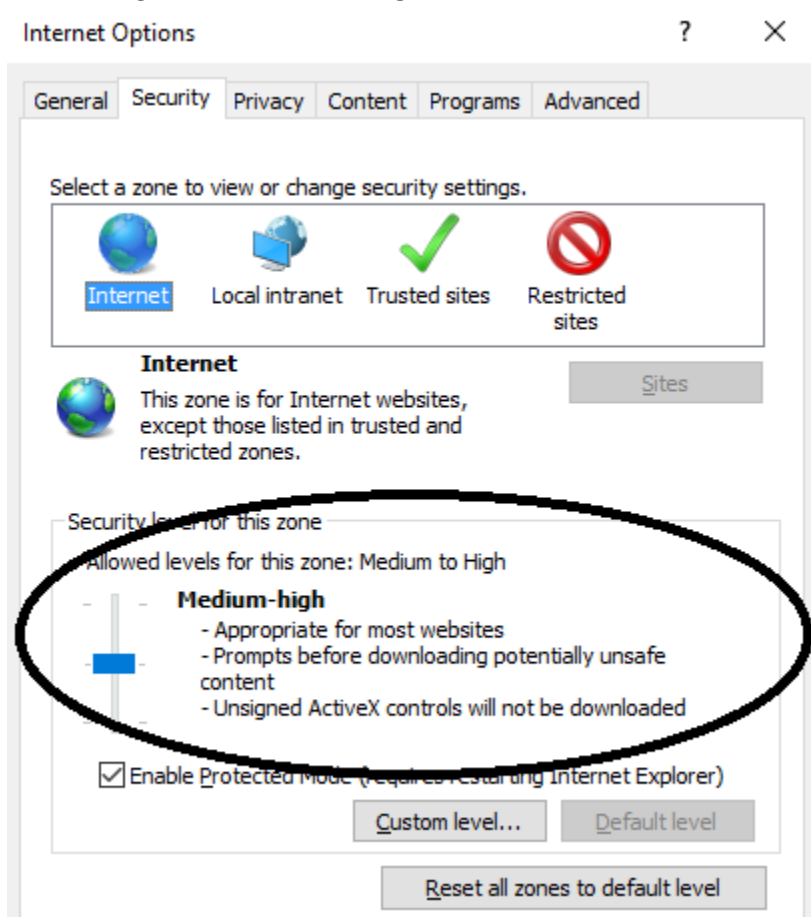
[Apple - Safari](#)

Internet Explorer

1. Open Internet Explorer.
2. Click the **Settings** icon, which is the icon of a gear/wheel located in the upper right corner of the browser window.

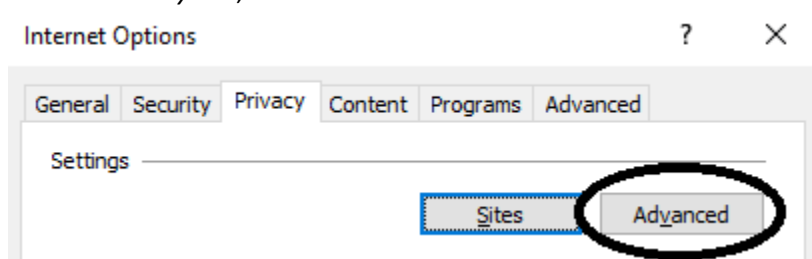


3. Select **Internet Options** from the menu that appears.
4. On the *Internet Options* window that appears, click the **Security** tab.
5. On the *Security* tab, click the **Internet** icon so that it is highlighted. Make sure the security level is set no higher than **Medium-High**.

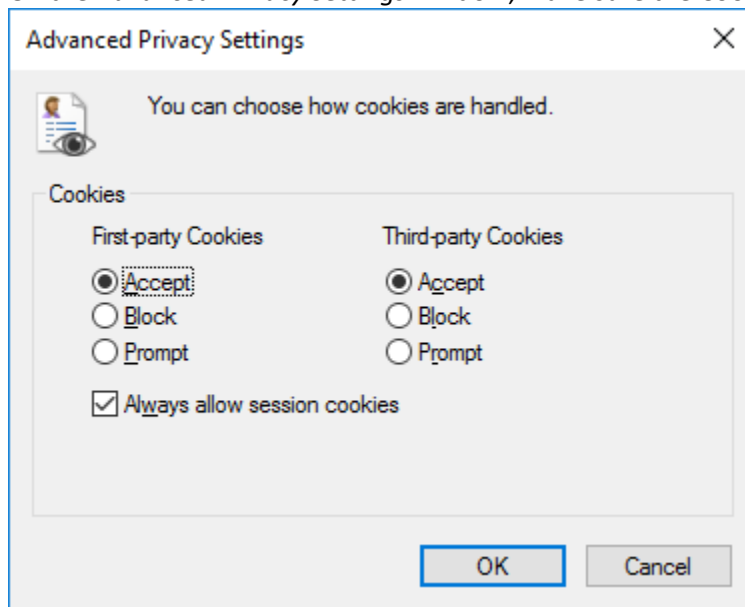


INSTRUCTIONS FOR INTERNET EXPLORER CONTINUED ON NEXT PAGE

6. On the *Internet Options* window, click the **Privacy** tab.
7. On the *Security* tab, click the **Advanced** button.



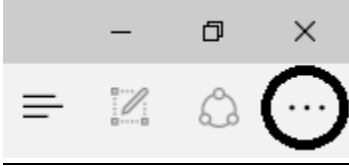
8. On the *Advanced Privacy Settings* window, make sure the Cookies options are set to **Accept**.



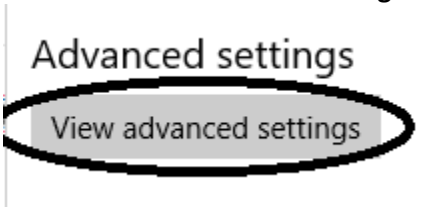
9. Click the **OK** button on the *Advanced Privacy Settings* window and the **OK** button on the *Internet Options* window.
10. Log back in to your account on Glass City FCU's Home Banking system.

Edge

1. Open Edge.
2. Click the set of 3 dots in the upper right corner of the browser window.



3. Select **Settings** from the menu that appears.
4. On the *Settings* menu that appears, scroll down until you find the **Advanced Settings** section. Click the **View Advanced Settings** button.



5. On the *Advanced Settings* menu that appears, scroll down until you find the **Cookies** section, and make sure the dropbox is set to **Don't block cookies**.

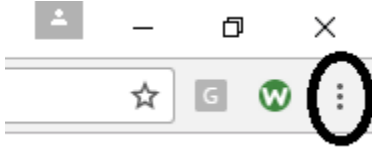
Cookies



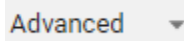
6. Log back in to your account on Glass City FCU's Home Banking system.

Chrome

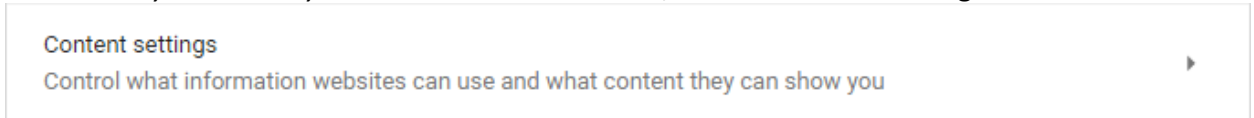
1. Open Chrome.
2. Click the **Settings** icon, which is the icon of 3 stacked vertical dots in the upper right corner of the browser window.



3. Select **Settings** from the menu that appears.
4. On the *Settings* page that appears, scroll down to the bottom and click the **Advanced** button, shown below. This will display an additional list of settings.



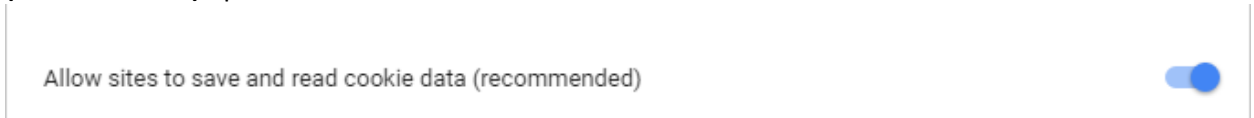
5. In the *Privacy and Security* section that is now available, click the **Content Settings** menu.




6. On the *Content Settings* window that appears, click the **Cookies** menu.



7. On the *Cookies* page that appears, make sure the **Allow sites to save and read cookie data (recommended)** option is enabled.

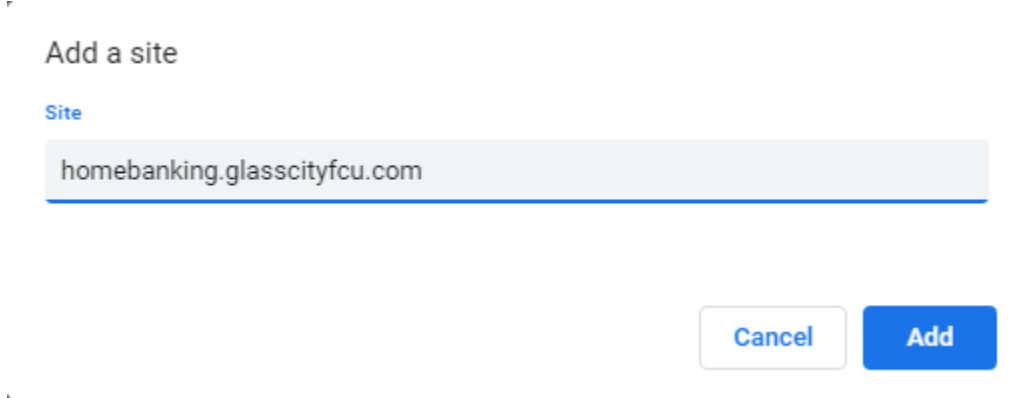


8. If you choose to have the **Block third-party cookies** option enabled () further down on the *Cookies* page, click the **ADD** button in the *Allow* section.



INSTRUCTIONS FOR CHROME CONTINUED ON NEXT PAGE

- On the *Add a Site* page that appears:
 - To make the 'Remember this Computer' option work during the Home Banking login process so that you can bypass the access code, type in **homebanking.glasscityfcu.com** and click the **Add** button.



Add a site

Site

homebanking.glasscityfcu.com

Cancel Add

- To get Bill Pay to work properly in the Home Banking system, type in **glasscityfcu.alliedpayment.com** and click the **Add** button.



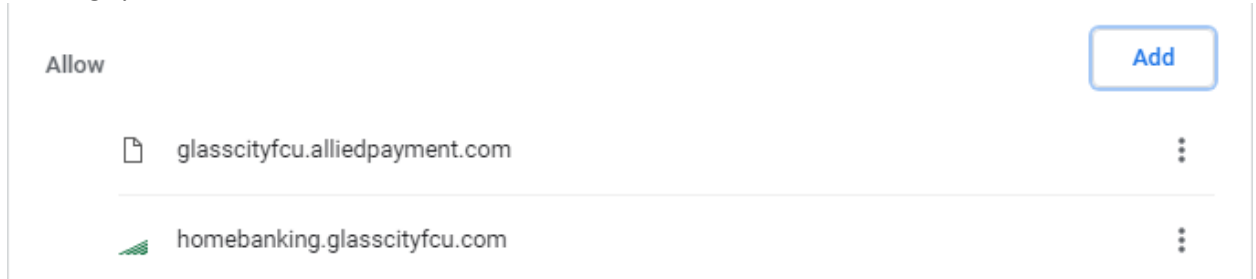
Add a site

Site

glasscityfcu.alliedpayment.com

CANCEL ADD

- The *Cookies* section should look like the following below when both website addresses are added. Close the *Settings* page and log back in to your account on Glass City FCU's Home Banking system.



Allow

Add

glasscityfcu.alliedpayment.com

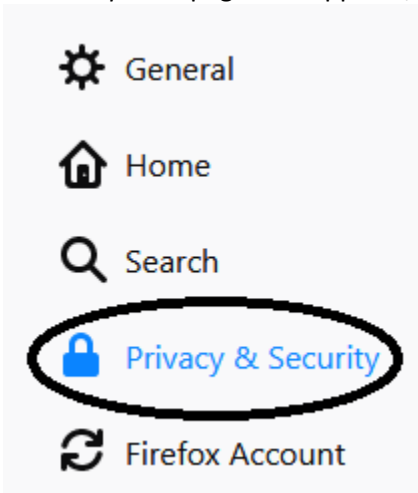
homebanking.glasscityfcu.com

Firefox

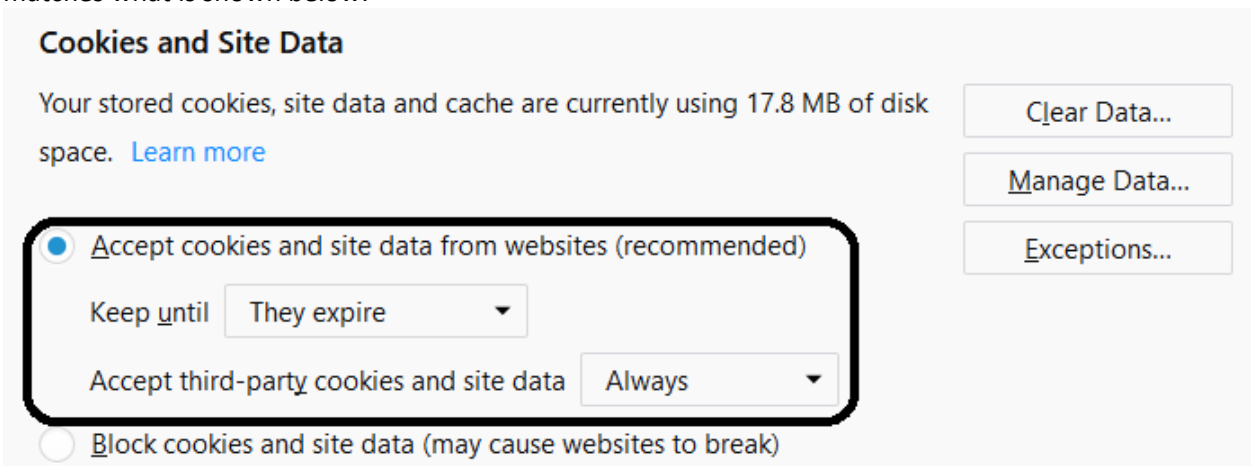
1. Open Firefox.
2. Click the gear icon in the upper right corner of the page, shown circled below.



3. On the *Options* page that appears, click **Privacy & Security**, shown circled below.



4. On the *Browser Privacy* window that appears, make sure the **Cookie and Site Data** section matches what is shown below.



INSTRUCTIONS FOR FIREFOX CONTINUED ON NEXT PAGE

5. In the same section shown in Step 4 above, click the **Exceptions** button over to the right.

Cookies and Site Data

Your stored cookies, site data and cache are currently using 17.8 MB of disk space. [Learn more](#)

Clear Data...

Manage Data...

Exceptions...

- Accept cookies and site data from websites (recommended)

Keep until They expire

Accept third-party cookies and site data Always

- Block cookies and site data (may cause websites to break)

6. In the *Exceptions – Cookies and Site Data* window that appears:

- To make the 'Remember this Computer' option work during the Home Banking login process so that you can bypass the access code, type in **https://homebanking.glasscityfcu.com** and click the **Allow** button.

Exceptions - Cookies and Site Data

You can specify which websites are always or never allowed to use cookies and site data. Type the exact address of the site you want to manage and then click Block, Allow for Session, or Allow.

Address of website

- To get Bill Pay to work properly in the Home Banking system, type in **https://glasscityfcu.alliedpayment.com** and click the **Allow** button.

Exceptions - Cookies and Site Data

You can specify which websites are always or never allowed to use cookies and site data. Type the exact address of the site you want to manage and then click Block, Allow for Session, or Allow.

Address of website

INSTRUCTIONS FOR FIREFOX CONTINUED ON NEXT PAGE

- When finished, click the **Save Changes** button and log back in to your account on Glass City FCU's Home Banking system.

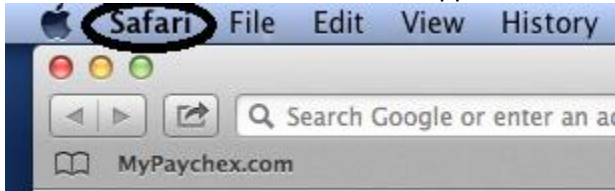
| Website | Status |
|--|--------|
| https://glasscityfcu.alliedpayment.com | Allow |
| https://homebanking.glasscityfcu.com | Allow |

[Remove Website](#) [Remove All Websites](#)

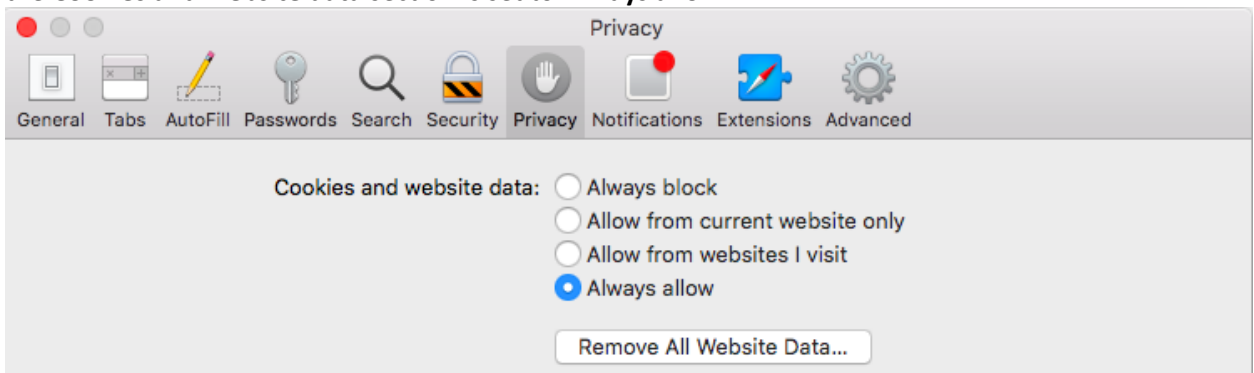
[Cancel](#) [Save Changes](#)

Safari on Apple computer

1. Open Safari.
2. Click the bolded word **Safari** in the upper left corner of the page, shown circled below.



3. On the menu that appears, select **Preferences**.
4. On the *Preferences* menu that appears, click the **Privacy** icon. In the *Privacy* options, make sure the **Cookies and website data** section is set to **Always allow**.



5. Close Safari and reopen it. Log back in to your account on Glass City FCU's Home Banking system and click the Bill Pay tab. The new Bill Pay system should show up on the screen for you to use.

Safari on iPhone/iPad

1. Open the **Settings** app on your iPhone/iPad.
2. In Settings, scroll down until you find **Safari**, and tap it.
3. In the Safari settings, scroll down to the **Privacy & Security** section and tap **Block Cookies**.
4. In the list of options that appear, tap **Always Allow**.
5. Close the **Settings** app.

You will have to close Safari on your iPhone/iPad and re-open it in order for this change to take effect.